

WINONA VALUE GUIDE

Effective January 2010

- Rates not include tax, franchise fees or telephone surcharges. Pricing is subject to change.



Office: 58 Johnson Street Winona, MN

Hours: 8am to 7pm - Monday - Friday
9am to 1pm - Saturday

Phone: 474-4000

Internet Support: 474-HELP (4357)

Telephone/Cable Repair: 474-7000

Online: <http://my.hbci.com>

Phone

Local Service

Service includes unlimited local service. Price does not include end user fee, Tele-Relay or 911.

- Local \$13.70/mo.
- Installation Free

Feature Options –

Name	Monthly Charge	One Time Charge
Anonymous Call Rejection	1.90	5.00
Call Forwarding	1.00	5.00
Call Forwarding- Busy Line	1.00	5.00
Call Forwarding- No Answer	1.00	5.00
Call Forward- Remote	4.00	5.00
Call Forwarding- Variable	1.00	5.00
Call Reminder	1.90	5.00
Call Screening	2.75	5.00
Call Waiting	3.00	5.00
Caller ID- Blocking	N/C	N/C
Caller ID- Name/Number	5.75	5.00
Direct Connect	1.25	5.00
Distinctive Ringing	3.50	5.00
Personal Ring	1.50	5.00
Selective Call Acceptance	2.75	5.00
Speed Calling- 30 Numbers	2.75	5.00
Speed calling- 8 Numbers	1.90	5.00
Voicemail	4.95	5.00

Long Distance

Local phone service from HBC is required for any calling plans. 1+ dialing areas include United States, Hawaii, Canada and Alaska. Some restrictions apply, call for details.

Unlimited* Local And Long Distance

- * Some restrictions apply, call for details.
- Includes a choice of three calling features
- \$45.95 per/mo.

Clear Savings 500

Plan includes 500 minutes of 1+ direct dialed service per month and a choice of three calling features.

- \$14.95 per month.
- Any minutes over 500 will be billed at 3.5¢ /min.

Clear Savings Plus

- \$0.09 cents per minute after the first 60 minutes.

Phone Cents (3.5¢ a minute)

- No monthly fees!
- Only 3.5¢ a minute for domestic long distance calls

Residential 800 Toll Free Number

- \$0.10 cents per minute

Video

Expanded Basic Cable TV

Service includes Basic Cable TV service. Activation of a new or non-working outlet fee will apply. Basic Cable service is also available, please call for details.

- Expanded Cable \$52.29/mo.

Digital Cable TV

Expanded Basic required for all digital cable TV customers. Service includes 30+ digital TV channels, digital music, interactive guide, PPV access, digital receiver and remote.

- Digital Basic \$13.29/mo.
- Additional Digital Receiver \$4.95/mo.
- Cable Card \$1.95/mo.

Digital Premiums

Choose from HBO, Cinemax, Showtime Unlimited, and Starz! Super Pak. Digital receiver is required for premium channels.

- First Pak \$14.95/mo.
- 2 Premium Paks \$24.90/mo.
- 3 Premium Paks \$34.50/mo.
- 4 Premium Paks \$48.90/mo.

Receiver rental is \$2.00 for the first receiver and \$4.95 for each additional.

HDTV & DVR

HDTV (High Definition TV) and DVR (Digital Video Recorder) require Expanded Basic.

HDTV

Service includes all HD channels and remote.

- 1st HD Receiver \$14.90/mo.
- Additional HD Receiver \$7.45/mo.

HD/DVR

Service includes all HD and DVR includes.

- 1st HD/DVR Receiver \$24.85/mo.
- 1st HD/DVR with Digital \$31.49/mo.
- Additional HD/DVR Receiver \$15.26/mo.

- Digital receivers cannot be used outside of the HBC system.

VIP/Digital Packages

Packages include Video, Internet & Phone service.

For specific information on package content visit <http://my.hbci.com> or call 474-4000.

VIP Packages

- VIP Complete \$181.15/mo.
- VIP Plus \$156.15/mo.
- VIP Value \$137.35/mo.

Digital Packages

- Digital Complete \$148.90/mo.
- Digital Plus \$123.90/mo.
- Digital Value \$105.10/mo.

* Some restrictions apply. Bundle discounts not available with packages. For details speak to an HBC customer service representative.

Bundle & Save!

Sign-up for multiple services and receive a discount on your monthly bill.

- 2 Services* Discount \$3.00/mo.
- 3 Services* Discount \$6.00/mo.
- 4 Services* Discount \$9.00/mo.

* Some restrictions apply. Bundle discounts are not available with Digital Packages. For details speak to an HBC customer service representative.

Mobile

Unlimited Nights & Weekends starting at 7pm, Nationwide & International Calling, Unlimited Mobile-to-Mobile Calling and Local Customer Service.

Individual Plans

• \$39.95/mo.*	300 mins.
• \$49.95/mo.	450 mins.
• \$59.95/mo.	575 mins.
• \$69.95/mo.	900 mins.
• \$89.95/mo.	1350 mins.
• \$109.95/mo.	Unlimited mins.

* Plan doesn't include free mobile to mobile.

Family Plans

• \$65.95/mo.	500 mins.
• \$79.95/mo.	1000 mins.
• \$99.95/mo.	1500 mins.
• \$114.95/mo.	2100 mins.
• \$144.95/mo.	3000 mins.
• \$199.95/mo.	4000 mins.
• \$295.95/mo.	6000 mins.
• \$12.95 each/mo.	Additional lines (add up-to 5!)

Features

Texting

• \$0.15/Msg	Fee accessed when used with no plan.
• \$6.95/mo.	250 Msgs.
• \$9.95/mo.	500 Msgs.
• \$15.95/mo.	1500 Msgs.
• \$21.95/mo.	Unlimited Msgs.
• \$39.95/mo.	Unlimited Family Msgs.

Data

• \$14.95/mo.	Fee accessed when data is used with no plan, does not include usage.
• \$24.95/mo.	20 MB
• \$29.95/mo.	60 MB
• \$49.95/mo.	150 MB
• \$64.95/mo.	250 MB
• \$74.95/mo.	1000 MB

Blackberry Plan

• \$18.00/mo.	BIS Access
• \$25.00/mo.	Enterprise
• \$25.00/mo.	Enterprise & BIS

Additional Features

• Enhanced Voice Mail	\$5.95/mo.
• Picture Messaging	\$0.35/picture

Data Cards

• \$14.95/mo.	Fee accessed when data is used with no plan, does not include usage.
• \$35.95/mo.	60 MB
• \$54.95/mo.	150 MB
• \$66.95/mo.	250 MB
• \$73.95/mo.	1000 MB

Internet / Computer

High-Speed Internet

Prices do not include the cost of a cable modem or the one time activation fee of \$20.00. Service includes six e-mail addresses and 30 MB of server space.

• 384Kbps*	\$18.95/mo.
• 1.5Mbps*	\$26.95/mo.
• 3.0Mbps*	\$30.95/mo.
• 5.0Mbps*	\$40.95/mo.
• 7.0Mbps*	Coming Soon
• 14.0Mbps*	Coming Soon
• 21.0Mbps*	Coming Soon

* Actual speed may vary. All speeds not available in some areas.

HBC Express/Dial-Up

HBC Express offers Dial-up Internet access from virtually anywhere in the United States. Local Dial-Up is also available, please call for details.

• Prices start at just	\$17.95/mo.
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Equipment

Ethernet Card

A network interface (ethernet) card is required for cable modem service. If your computer isn't ethernet ready, you may purchase PC-compatible cards from HBC.

• Desktop card	\$29.95 ea.
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Modem

High-speed Internet service requires a cable modem.

• Cable modem rental	\$10.00/mo.
• New cable modems	\$69.95
- 1 year warranty	

Networking

Multiple computers can be connected to the Internet without additional service fees. However, you may need additional equipment listed below. Some networking may require more specialized installation. Ask for a quote.

• Router	\$69.95
• Wireless router	\$69.95
• Add'l IP	\$5.00/mo./computer
• One-time outlet fee*	\$69.95/computer (at time of install)

Add'l Options

SpamCuffs®

Service includes junk e-mail and e-mail virus filtering.

• 1st e-mail address	\$2.95/mo./address
• Add'l e-mails	\$1.00/mo./address

E-mail Services

• Add'l e-mail addresses	\$4.00/mo.
• E-mail forwarding	\$5.00/mo./address
• E-mail only	\$7.95/mo./address

Internet/Computer

Web Services

Services include Internet content filter for pornography, hate, gambling, etc. and server storage options.

• Content filter	\$2.50/mo./computer
• Add'l server storage	\$1.00/mo./MB

Computer Repair

HBC technicians offer repair on computers, home networking, network printers, Xbox & PS3 networking, software installation, and custom training.

• Base rate	\$48/hour (based on actual time)
• On-site	\$25/trip (does not include base rate)

Refer-A-Friend

Now you can save more money than ever with our Refer-A-Friend program! When you refer a friend who signs up for HBC services, both you and your friend benefit! For additional information call your local office at 474-4000, 932-8000 or 560-4000 today!

3+ Service Referral = \$50 credit each

Your Friend takes 3 (Cable, Internet, Phone)

2 Service Referral = \$20 credit each

Your Friend Takes 2 (Cable, Internet, Phone)

1 Service Referral = \$10 credit each

Your Friend Takes 1 (Cable, Internet, Phone)

1 friend you're referring

2 your name

3 your address

4 your phone number

HBC customers should fill out this coupon and submit it to HBC either by mail or in person in order to earn this credit. Any friend referred who has not been a subscriber to HBC products and services for 6 months prior can be the recipient. Once the referred friend's services have been installed and both the customer and the friend's accounts are current, then both will receive appropriate credit on their HBC bills. Only one Refer-A-Friend credit will be issued per Recipient. Ticket expires 90 days after the date of new service installation.